

DAF MULTISUPPORT

More than just Repair & Maintenance



Repair and maintenance services customised to your business



DAF MultiSupport provides a range of repair and maintenance service packages to increase uptime, control your costs and reduce risks. You decide yourself the level of service, with the possibility to extend to trailer equipment and/or construction. We provide flexible domestic and foreign coverage, which assures a perfectly maintained fleet and maximum vehicle availability. And just as important, you can concentrate on your core business.

You drive, we take care of the rest

Your DAF dealer takes maintenance planning and administration off your hands. You can focus on your core activities sure in the knowledge that your fleet will always be in perfect condition.

Fixed price per kilometre

Our flexible repair and maintenance packages give you maximum assurance at a fixed price per kilometre. As well as giving you full financial control, it helps prevent costly surprises.

Maximum uptime

Based on your needs, vehicle use and truck configuration your DAF dealer will give you the best maintenance schedule for your operations. And if there is an unexpected breakdown, you can always rely on DAF International Truck Service.

Enhanced resale value

Our repair and maintenance services use genuine DAF parts to increase vehicle reliability and ensure an enhanced resale value of your truck.

Flexible packages at a fixed price

Over 12,500 satisfied customers since 2001, they had good reasons to trust us

DAF MultiSupport helps you to get even more out of your fleet. Our packages offer a tailor made service solution for any vehicle application for up to 8 years.



	Care+	Xtra Care	Flex Care	Full Care
Maintenance	●	●	●	●
R&M Service Planner	●	●	●	●
Legal inspections	○	○	○	○
Driveline Repairs	-	●	●	●
Non-driveline Repairs	-	-	●	●
Wear Repairs	-	-	●	●
Breakdown Support	-	○	○	●
Uptime Plus	-	-	○	○
Connected Services	-	-	○	○
Customer Notifications	●	●	●	●
Reporting	○	○	○	○
Other Products	○	○	○	○

● Included ○ Optional

DAF MultiSupport Care+ gives you all the maintenance services you need to keep your vehicles in excellent condition. It helps you to prevent unexpected breakdowns and keeps your vehicles in excellent condition with proactive maintenance planning, based on real time DAF Connect data, for an attractive, fixed monthly fee.

DAF MultiSupport Xtra Care assures you of excellent maintenance, high-quality repairs and maximum vehicle availability to drive your business forward. Besides maintenance, the contract covers the most expensive components; your vehicle's driveline.

DAF MultiSupport Flex Care provides excellent maintenance services and covers the repairs to your vehicle. You can optimise your Total Cost of Ownership even further by selecting from a range of additional services such as Breakdown Support or Uptime Plus.

DAF MultiSupport Full Care offers the most comprehensive coverage, enabling you to focus entirely on your core business. It includes solutions for all service-related aspects of your truck, with fixed costs and no financial risk. A Full Care package is the best way to increase uptime and lower your Total Cost of Ownership.



Proactive Maintenance

Maximise your uptime through prompt, comprehensive maintenance

DAF's R&M Service Planner takes the work out of your hands by proactively planning the maintenance of your vehicles. Your dealer will contact you to schedule a workshop visit whenever your vehicle requires service, based on real time vehicle data. We will ensure your vehicles are in the best possible condition, while you can focus on further optimizing your business.

Get back on the road faster

DAF MultiSupport Uptime Plus combines optimum vehicle performance with the most comprehensive breakdown service delivered by DAF International Truck Service.

The Uptime Plus promise

- DAF ITS takes care of your breakdown
- Fast, reliable, 24/7 assistance from over a 1,000 DAF dealers
- Your truck is back on the road within 8 hours
 - Replacement vehicle for up to 10 days when breakdown repairs take longer
 - Financial compensation for up to 10 days as an alternative to a replacement vehicle
 - For vocational vehicles, we provide financial compensation for up to 15 days



Connected Services

Supported by DAF CONNECT

With DAF MultiSupport Connected Services, you can make optimal use of vehicle data to reduce costs and increase efficiency by getting insights into the performance and requirements of your vehicles and drivers.

- Utilize the standard benefits of the DAF Connect portal
- Improve efficiency through exceptional reporting
- Access real-time information about vehicle conditions
- Increase your vehicle uptime using vehicle data



National and International coverage

Achieve the highest level of efficiency by having the service on your vehicle performed by a dealer which is closest to your operation, no matter where you are. DAF MultiSupport allows you to have all services performed by dealers across the whole of Europe. This offers maximum flexibility and ensures services blend seamlessly into your operation.

Experience the advantages for yourself

- Service in the workshop nearest to your operation
- Optimal fleet utilization thanks to services carried out by domestic and foreign dealers
- Maximum flexibility when taking care of your vehicle, in the countries of your choice.



Get insights into your vehicle's condition

Let DAF take care of your vehicle so you can drive your business forward

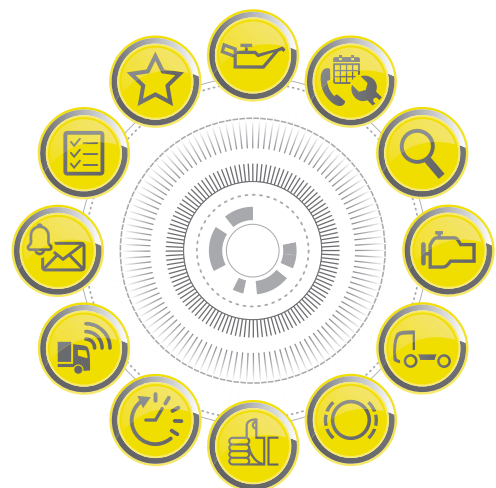
We will notify you about actionable events on your vehicles requiring your attention. This way you get extra insights in your vehicles' performance and events, in order to keep your vehicles in excellent condition, increasing the efficiency of your fleet.



DAF MultiSupport

More than just repair & maintenance

- Complete financial control
- Increased residual value
- Worry-free ownership
- Save time, effort and money
- Maximum vehicle uptime and optimal vehicle performance
- Highly trained DAF technicians in every dealership provide expert advice, service and support
- Peace of mind enables you to focus on your core business
- Your vehicle always in top condition



We improve your Total Cost of Ownership.



A PACCAR COMPANY DRIVEN BY QUALITY

DAF