Discover DAF TruckIQ

Maximise uptime, optimise performance

Keep your fleet performing at its best with DAF TruckIQ. This trio of predictive, proactive services will unlock your fleet's full potential and maximise uptime. Helping you maximise earnings per kilometre, the key metric for any successful transport business.

PACCAR Connect

Secure access to connected vehicle data with full customer consent

DAF TruckIQ

Remote Updates

Keep vehicles up to date without interruption

PreDiagnostics

Prepare service before the truck enters the workshop

Smart Service Alerts

Turn potential breakdowns into planned maintenance

Uptime

Maximised uptime through better insight and timely actions by the DAF Dealer Network



Unlock the potential of TruckIQ

TruckIQ services are enabled through PACCAR Connect and supported by your DAF Dealer. Together they help transform connected vehicle data into increased fleet uptime and operational efficiency.

Just follow these 3 simple steps to create and maintain a safe and seamless ecosystem between your business, your drivers and your DAF Dealer:

1. PACCAR CONNECT
Activate your PACCAR Connect account so vehicle data can be continuously collected and securely shared.

2. CUSTOMER CONSENT
Your data, your rules. By officially granting customer consent in the portal, you authorise DAF to monitor your vehicle's health remotely, enabling TruckIQ's proactive support.

3. DRIVER UPDATING
Your drivers play a crucial role, accepting Remote Updates via their truck's dashboard when the vehicle is safely parked.

PREDICTIVE, PROACTIVE, PREVENTATIVE
With Remote Updates, PreDiagnostics and Smart Service Alerts working for you, vehicle downtime becomes predictable and easily planned. Lowering operating costs and maximising earnings per kilometre.

READY TO MAX YOUR UPTIME?
Your fleet is TruckIQ-ready right now. To enjoy its benefits, simply **contact your DAF Dealer** who can take you through the setup, step by step.

YOUR PROACTIVE PARTNER
Your DAF Dealer is an essential link, turning vehicle data (obtained with customer consent) into opportunities to maximise your uptime using TruckIQ services. Monitoring your vehicle's health to anticipate maintenance needs, preparing workshop visits in advance, and spotting and preventing potential breakdowns. All of which takes care of your vehicles, so you can stay focused on your business.

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DAF TRANSPORT EFFICIENCY

DAF TruckIQ



The smart way to maximise Uptime

HQ-EN-0826

A PACCAR COMPANY DRIVEN BY QUALITY

Remote Updates

PreDiagnostics

DAF TruckIQ

Smart Service Alerts

Turn every update into an uptime advantage

Our Remote Updates service sends free routine software updates direct to your trucks, over the air. Delivering continuous improvements in performance, reliability and safety while keeping your fleet running efficiently and maximising uptime. When a new update is signalled in the Standstill menu, your driver simply waits for a rest break to start the installation. One tap on the dashboard display is all it takes.

How you benefit:

- **ALWAYS UP-TO-DATE**
  Simply activate PACCAR Connect Services for your vehicles. Once activated, secure Remote Updates keep your trucks' software up-to-date at all times.
- **NO DOWNTIME**
  Remote Updates mean no workshop visits and no interruptions to your daily operations, boosting uptime.
- **OPTIMAL PERFORMANCE**
  Your vehicles are now using the latest software and getting continuous product improvements. Helping you optimise fuel efficiency and performance without losing drivetime.



Your service prepared

With the focus on uptime you want to keep downtime from planned workshop visits to a minimum. PreDiagnostics lets your DAF Dealer analyse your vehicle's fault codes and performance data remotely before your vehicle arrives for a service. Providing valuable insights into a truck's condition in advance and reducing diagnosis time. No unnecessary downtime, no waiting for parts, no disruption to your operations.

How you benefit:

- **ACCELERATED SERVICE**
  When the dealer knows beforehand exactly what work is needed, it cuts diagnostics time and shortens workshop visits.
- **PREDICTABILITY**
  Through accurate upfront diagnostics, the duration of workshop visits can be better predicted, which improves your transport planning.
- **PARTS READY AND WAITING**
  Pre-diagnosis means your dealer can have the necessary parts and people already available. This reduces waiting time, leading to a faster and more efficient repair process.
- **'ONE PLANNED VISIT'**
  With proactive, comprehensive, right-first-time diagnostics, our ultimate goal is to consolidate maintenance into one planned workshop visit a year, keeping your trucks out on the road even longer.



Turn potential breakdowns into planned maintenance

Smart Service Alerts is your 24/7 digital lookout. This intelligent service shifts maintenance from reactive to proactive. Using your truck's data, we continuously monitor for irregularities or vehicle performance issues. Often before your driver even notices a problem, we can identify early warning signs and proactively alert you and your dealer to take action.

How you benefit:

- **PREVENT UNPLANNED DOWNTIME**
  Early signs of an abnormal data pattern help avoid potential breakdowns by allowing timely intervention. Maintenance can then be planned in quickly before parts fail, preventing costly disruptions.
- **CLEAR GUIDANCE AND PEACE OF MIND**
  Smart Service Alerts provide a clear indication of how severe the issue is. Can your truck continue operating safely on its current route and how soon is a service needed? Or does it require immediate attention meaning it should stop immediately?
- **FIRST-TIME-RIGHT REPAIRS**
  With the issue already pinpointed and the parts to hand, our workshop technicians can do an efficient, professional job. Helping you on the road to higher uptime.

